



DON'T PANIC!

Emergency Tips for Spills and Stains on Carpets

- ◆ If something gets spilt on to your carpet, prompt action is necessary to give you the most chance for stain removal.
- ◆ Unfortunately, there can never be a guarantee of complete removal of a stain, but the correct routine will give your professional cleaner, when they have arrived, the best possible chance of success.

PLEASE NOTE

- ◆ Some carpets are subjected to anti-static and soil resistant treatments. Even if these have been applied, it is wise to follow the appropriate stain removal listed procedures.
- ◆ All suggested treatments are entirely at owners risk and we cannot accept responsibility for any damage however caused. If in doubt contact your professional carpet cleaner as soon as possible.
- ◆ Please check that your carpet or rug is colourfast and safe to clean.

General Tips

- ◆ Deal with stains as soon as possible for increased chances of success.
- ◆ Take care and time.
- ◆ **Do not** over wet into backing materials.

- ◆ **Always test** any solution/detergent on an inconspicuous area of carpet prior to treating a stain.
- ◆ Use the correct detergents at recommended dilution ratios.
- ◆ Scrape up or blot up any excess prior to treatment.
- ◆ Blot, **never** rub or scrub.
- ◆ **Do not use** inappropriate detergents on carpets or upholstery e.g washing-up liquid, wash powders, household bleach, disinfectants.
- ◆ Always work from the outside of the stain inward to avoid spreading.
- ◆ Always apply the correct cleaning fluid to the absorbent spotting material not directly onto the carpet or fabric.
- ◆ Encourage quick drying by carefully using a hairdryer on mild heat from a sensible distance from the carpet or fabric.
- ◆ Keep the fabric or carpet as dry as possible.

What You Will Require

- ◆ Clean white absorbent cloth, tissue or towel.
- ◆ Dry Cleaning Solution - Surgical Spirit.
- ◆ Detergent Solution - One teaspoon of gentle detergent for washing woollens to 0.3 litres of warm water.
- ◆ Detergent Vinegar Solution - Add one teaspoonful of white (not malt) vinegar to the Detergent Solution.
- ◆ Ammonia Solution - One teaspoonful of branded household Ammonia to one cup of warm water.

Coffee, Tea, Alcohol, Liquid Foods & Urine

- ◆ Blot up surplus spillage.
- ◆ Use Detergent Vinegar Solution.
- ◆ A little at a time, work from the outer edge of the stain inwards.
- ◆ Frequently blot dry with clean cloths.

- ◆ Refer to the Final Rinse procedure.

Shoe Polish, Fats, Solids, Tar, Oil, Chewing Gum, Ointment

- ◆ Scrape up excess with a blunt knife.
- ◆ Use the Dry Cleaning Solution followed by Detergent Vinegar Solution.
- ◆ Blot dry.

- ◆ Refer to the Final Rinse procedure.

Chocolate, Sweets, Egg, Ice Cream, Milk, Soft Drinks, Vomit, Blood & Glue

- ◆ Scrape up excess with a blunt knife.
- ◆ Use Detergent Solution starting at the outer edge, using a little at a time.
- ◆ Blot dry.
- ◆ Follow with the Ammonia Solution.
- ◆ Blot dry.

- ◆ Refer to the Final Rinse procedure.

Unknown Stains

- ◆ Scrape up or blot surplus spillage.
- ◆ Use the Dry Cleaning Solution followed by clean, lukewarm water.
- ◆ Blot dry.
- ◆ If further treatment is required then use either Detergent or Detergent Vinegar Solution.
- ◆ Blot dry.

- ◆ Refer to the Final Rinse procedure.

Final Rinse Procedure (applicable to all above methods of stain removal)

- ◆ Mix one-part white vinegar to four-parts water.
- ◆ Pour mixture into a clean/unused spray bottle and spray over the stained area.
- ◆ Blot dampened area (**do not** scrub or rub) to remove excess moisture
- ◆ Spread white kitchen towel (6-8 sheets deep) or a clean absorbent cloth over the affected area and place a weight on top (please take care not to place any item that can 'bleed' through the cloth or kitchen towel e.g metal or wooden items).

- ◆ Leave overnight and repeat if necessary